



# Environmental Policy

Founded in 1852, Bates Smart is one of Australia’s leading architecture and interior design firms. Our commitment to design excellence, public benefit, environmental responsiveness, and client service affirms our reputation as one of Australia’s most respected design firms.

Through our work, we seek to address the complex challenges presented by climate change, biodiversity loss, increasing urbanisation and resource scarcity to meet our communities needs and stay within our ecological limits.

**Bates Smart aims to:**

- Pursue designs that improve society and support sustainable development.
- Identify environmental impacts in our work, seeking to reduce both embodied and operational resource use
- Promote responsible environmental stewardship that considers the urgent action required by the climate and biodiversity emergencies
- Maintain efficient use of natural resources in our operations and within our own facilities.
- Recognise the cultural, social, economic, and environmental benefits embedded in the holistic relationship of Caring for Country long understood by Aboriginal and Torres Strait Islanders.

**To achieve these aims, Bates Smart commits to:**

- Seek out clients, collaborators and contractors who share our values, and build long term trusted relationships to improve environmental outcomes while realising business objectives
- Evaluate new projects for their aspiration to contribute positively to mitigating climate breakdown

- Develop and implement a Sustainability Action Plan (SAP)
- Support internal knowledge sharing and collaboration
- Meet all relevant regulatory requirements and advocate for higher standards where appropriate
- Approach our work holistically, considering design decisions with a clear understanding of environmental performance
- Maintain carbon neutral operation of our business
- Continually review and improve our environmental performance through our Management System, achieving ISO 14001 certification.

Our Environmental Management System defines the policies of Bates Smart in carrying out its business and engaging with clients and collaborators. It details procedures for what is to be done, by whom, and what records need to be kept. All Bates Smart staff are required to follow environmental management procedures as they apply to their work.

Bates Smart’s Environment Policy is reviewed and approved annually, and applicable to our directors and employees as well as sub-consultants, contractors and suppliers acting on our behalf.

**Kellie Payne** | Director  
25 October 2023